



# Happy New Year!

Epic Enterprises would like to wish you, our valued customer, a bright start and Happy New Year in 2009! We have all faced difficult challenges this past year as economic landscapes remained uncertain at best for the textile industry in many countries. Taking meaningful action in the present and expressing a positive outlook for the future have become essential in today's business environment.

Epic Enterprises Inc. is here to help you face these challenges in the new year by offering true cost savings in the form of affordable quality textile replacement parts. Epic continues to offer same-day shipping for in-stock items, timely delivery, free technical classes and phone support, and world-class customer service. Our loyal customers know they can count on Epic to not only provide parts that are competitively priced and in-stock, but parts that can be relied on to perform equally, if not better than, the competition.

As we look forward to our 32<sup>nd</sup> year in business serving the textile industry, we have chosen to stay positive and redouble our efforts to improve all aspects of Epic's products and services. Textile machinery parts and services paired with excellent customer service have been and will continue to be our focus. Renewed dedication will be spent on developing and maintaining partnerships with you, our customer. Using this customer-oriented approach to serve

your long-term needs will always be an important part of Epic's business model.

Your success is our success, and we feel good knowing that we do everything in our power to provide great service and value to our customers!

We would also like to take this opportunity to ask for your feedback on our performance in serving your needs. If you would like to participate in offering your feedback, please see the details that follow this message. Happy New Year from the Epic team and we wish you the best in 2009!

**President**

*Epic Enterprises, Inc.*



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you can rely on!**